

MarTech Case Study

Mobile Application
Development - Frontend

Martin - The Sales Manager is a mobile app for Android and iOS that allows sales agents to log, track, and manage leads effectively. Rebuilt by iProgrammer in Flutter, it replaces the previous lonic framework and offers real-time updates, smart notifications, lead scoring, and seamless CRM integration, boosting productivity and sales outcomes.





# iProgrammer, in a nutshell



#### 17 Years of Excellence

For 17 years, iProgrammer has excelled in bespoke product engineering and more.



#### 300+ Products Live

Successfully delivered premier products across both web and mobile platforms to date.



#### Fortune India 500

iProgrammer has been the technology partner to Fortune India 500 - Hero Corp, Tata Communications and HDFC.



#### 350+ Tech Team

We are more than 350 tech experts with a strong background in various leading technologies.



#### 4 Million DAUs

Our B2C mobile application developed for Vodafone-Idea currently has 4 million daily active users (DAUs).



#### 128 Million End Users

Our applications have been utilized by around 128 million end users globally.



## Pain Points

The transition from Ionic to Flutter for the Martin - The Sales Manager app addressed key pain points such as lagging performance, inconsistent UI/UX across platforms, and limited access to native features. Debugging was complex and time-consuming, while customization and fragmentation issues affected overall app performance. Compatibility problems with outdated Cordova plugins further contributed to user frustration and hindered effective lead management, making the upgrade to Flutter essential.







## **Business Requirement**

- **Improve app responsiveness** and eliminate lag to ensure smooth user interactions across both Android and iOS platforms.
- Ensure the app has **full access to native device** functionalities (e.g., camera, push notifications) for a more efficient and feature-rich experience.
- **Reduce complexity** in troubleshooting to accelerate issue resolution and ensure smoother app maintenance.
- Optimize the app's initial load time to enhance user retention and engagement, especially during critical sales operations.
- Implement a **scalable frontend** that supports future growth and additional feature requirements without performance degradation.









## Solutions

To address the challenges faced with the previous Ionic-based app, iProgrammer developed a new, optimized frontend using Flutter technology. This solution ensures improved performance, consistent cross-platform UI/UX, and enhanced access to native features. By integrating real-time data updates, smart notifications, and seamless backend connectivity, the Flutter-based app provides a more efficient and intuitive experience for sales teams, boosting lead management and overall productivity.



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# Native Performance Optimization

By leveraging **Flutter's native compilation** and rendering engine, iProgrammer could ensure a **smooth and responsive user experience**, significantly improving performance over lonics's hybrid framework.



#### **Faster Load Times**

Flutter's optimized rendering and faster startup times would reduce the app's initial load time, enhancing user engagement, especially in environments where immediate access to data is critical.



## **Full Access to Native Features**

Flutter's direct access to native device APIs would allow iProgrammer to integrate features like camera access, geolocation, push notifications, and more, without relying on third-party plugins, enhancing app functionality.



# Offline Support with Data Syncing

iProgrammer could enable offline lead management, where agents can log and track leads without internet access, and sync the data when back online, ensuring business continuity.



## **Consistent Cross-Platform UI/UX**

Using Flutter's widget-based framework, iProgrammer could create a consistent and seamless UI/UX across both Android and iOS, ensuring uniformity and reducing platform-specific discrepancies.



# Seamless Integration with Particle's Backend

Flutter's compatibility with various backend APIs would enable iProgrammer to ensure smooth communication between the **frontend and Particle's existing backend and database infrastructure**, ensuring efficient lead tracking and CRM updates.

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## Glimpse of Martin - Sales Manager

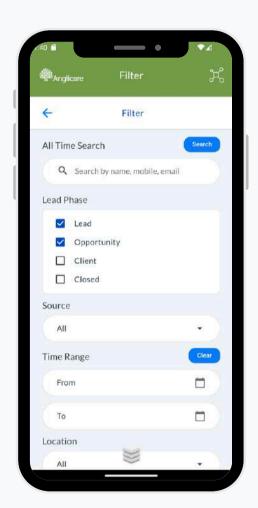


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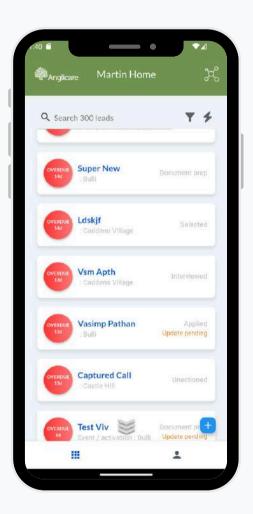
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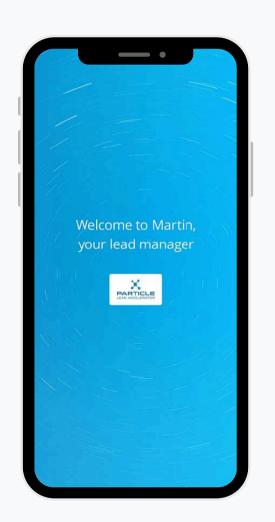
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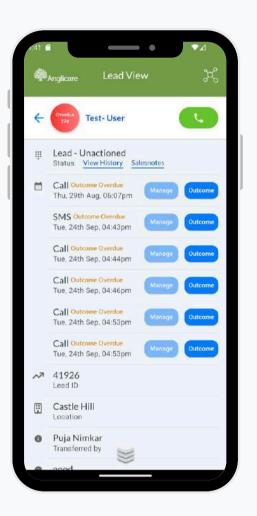
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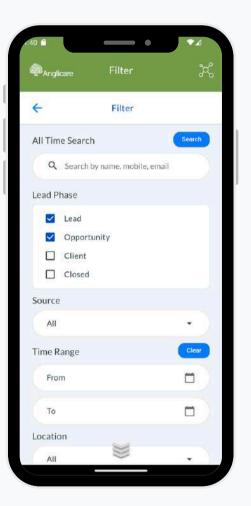
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## **Flutter**

Flutter is a high-performance UI toolkit from Google, enabling natively compiled apps for mobile, web, and desktop from a single codebase. iProgrammer chose Flutter over Ionic for its superior performance, native-like responsiveness, and consistent cross-platform experience. With direct native compilation, customizable UI components, and faster development cycles, Flutter was the ideal choice to enhance the app's user experience and performance.



# What do we offer? **Our Services**











#### **Product Engineering**

- UI/UX Engineering
- Web Application Development
- Mobile App Development
- Backend/Middleware Development
- Frontend Development
- Data Analytics
- Legacy System Modernization



## **Cloud & DevOps**

- Cloud Consulting
- DevOps Consulting
- DevSecOps Consulting
- CI/CD & Infrastructure Automation
- Kubernetes Adoption



- Device Connectivity
- Data Analytics and Visualization
- Security Solution
- Cloud Integration and Management



### **Startup Consulting**

- Product/MVP Development
- Statutory Compliance Consulting
- Technology Consulting
- Application Development
- UI/UX Design and Business Branding
- Customer Experience Strategy

# LET'S BREW SOME COFFEE TOGETHER.



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